

Delivery and Returns

Delivery

The below provides an overview of the delivery cost and expected delivery time. All your orders are processed and dispatched at the latest by the end of the following working day (unless a longer lead time is stated within the product description) so you benefit from the fastest service possible.

	Expected delivery	Delivery cost
Netherlands Standard Delivery	2-4 working days	€4.99
Other countries	Variable	Variable

Returns

We have a no return policy – so you are fully entitled to a product refund up to 14 days from the dispatch of goods. The returned products must be new, in perfect condition and complete with original packaging. Used or customer damaged items cannot be refunded nor exchanged. The costs to return are not refunded by ZAMIN, so please follow the return instructions carefully, as enclosed with your items. Please return the item(s) (with the invoice enclosed so we can identify the order/customer) to the following address:

ZAMIN

Trompstraat 15-04, 5021 VL, Tilburg

In case you need further advice on how to proceed, please email or call us using the following contact details: info@zamin.nl / telephone: 06 - 47901718 .

We aim to process all refunds within 7 days. However during busy times, this might take slightly longer. We will send you a confirmation via e-mail once the return package has been arrived at ZAMIN.

